

EXPLORING MEDICAL STUDENTS' USE OF ARTIFICIAL INTELLIGENCE (AI) ASSISTANTS: KNOWLEDGE, ATTITUDES, AND MOTIVATIONS.

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ABSTRACT

Background: Artificial intelligence (AI) assistants are increasingly integrated into medical education, providing support for learning, research, and clinical reasoning. However, their adoption among medical students and the factors influencing their use remain underexplored. This study examines the knowledge, attitudes, and motivations behind AI assistant usage among medical students.

Methods: A cross-sectional descriptive study was conducted among 397 clinical medical students at the University of Nigeria Teaching Hospital, Ituku-Ozalla. Data were collected using a structured, self-administered questionnaire and analyzed with SPSS 21. Descriptive statistics summarized responses, while chi-square tests assessed associations between socio-demographic characteristics, knowledge, and attitudes toward AI assistants.

Results: A high level of familiarity with AI assistants was observed (98%), with ChatGPT being the most widely used (82.6%). Daily interaction with AI assistants was reported by 49% of respondents, with social media (42.8%) being the primary source of awareness. Most students perceived AI assistants as beneficial in medical education (51.7%) and efficiency-enhancing (42.3%). However, concerns about over-reliance on AI (39.2%), ethical issues (39.2%), and accuracy (40.8%) were notable. No significant associations were found between socio-demographic factors and knowledge or attitudes toward AI assistants.

Discussion: The study highlights the widespread acceptance of AI assistants among medical students, emphasizing their role in improving learning efficiency and access to information. However, concerns about accuracy, ethics, and critical thinking necessitate structured AI integration into medical education. Clear guidelines and AI literacy programs are recommended to ensure responsible and effective use of AI tools in medical training.

INTRODUCTION

Artificial intelligence (AI) is technology that enables computers and machines to simulate human

learning, comprehension, problem solving, decision making, creativity and autonomy^{1,2}. Artificial intelligence (AI) is a general term that implies the use of a computer to model intelligent behavior with minimal human intervention. AI is generally accepted as having started with the invention of robots².

It has undoubtedly become an integral part of the modern society. Its application has sufficed in (but not limited to) the following areas, viz., medicine, finance, social media, agriculture, education, fraud prevention, navigation, transportation^{3,4}. In medicine, AI can assist healthcare providers in diagnosing ailments, clinical reasoning, data analysis, and making informed clinical decisions^{5,6}. Today, AI-based products extend beyond imaging and pathology-based diagnostic modalities to include various medical fields such as rheumatology, neurology, endocrinology, ophthalmology, orthopedics and surgery^{7,8,9,10,11}.

AI Assistant also called AI Virtual Assistant, is a software powered by artificial intelligence (AI) that responds to inquiries in human-like languages in text or voice format⁷. It leverages natural language processing (NLP) to process, understand and generate responses to the system users in a conversational manner⁷. AI assistants could be chatbots, conversational agents or even AI virtual assistants which perform a variety of tasks across multiple devices and platforms.

Common virtual assistant technologies include: Siri, Cortana, Google assistant, Amazon's Alexa, Mycroft, ChatGPT etc^{12,13,14}.

The indispensability of AI assistants in medical education has become more evident in recent times since its advent. Hence, this study aims to explore the knowledge and attitude of medical students towards the use of artificial intelligence assistants and to identify the purpose for which medical students engage in AI assistants^{15,16}.

METHODOLOGY

Study area

The study was conducted in the University of Nigeria Teaching Hospital (UNTH) Ituku Ozalla.

Study design

This study was a cross-sectional descriptive study among clinical medical students of University of Nigeria Teaching Hospital, Ituku-Ozalla.

Study population

The study involved undergraduate medical students across all medical classes of the University of Nigeria Enugu Campus. This includes 2nd, 3rd, 4th, 5th and 6th year medical students. Medical students in the above levels who do not consent to the study or were too ill to participate in the study were excluded.

Sample size determination

The sample size for the quantitative study was calculated using the Cochran's formula. The final sample size to be used was 397 participants.

Sampling technique

In this study, a stratified random sampling technique was employed to ensure proportional representation of medical students across the different academic years.

Study instruments

A self administered questionnaire developed for the purpose of this study was used. The items in the questionnaire was categorized into 6 including; socio-demographics data, knowledge and awareness of AI assistants, attitude towards AI assistants, challenges to the use of AI assistants, perceived benefits to the use of AI assistants, purpose and reasons for use of AI assistants.

Ethical considerations

Ethical approval was gotten from the Health Research

and Ethics Clearance Committee, University of Nigeria Teaching Hospital, Ituku-Ozalla, Enugu State. Informed consent was obtained from each participant prior to the recruitment of the study. Participation in this study was completely voluntary with verbal consent obtained from all participants, and an informed written consent form duly signed as it was attached to the questionnaire. Strict confidentiality of information provided as well as anonymity was assured. Participants were subject to any form of physical or psychological harm as a result of this research and were assured of their rights to withdraw from the study at any stage if desired.

Data collection methods

Data was collected from participants by the researchers after the questionnaire was pretested among 20 randomly selected clinical medical students of the University of Nigeria Teaching Hospital to ensure that there were no ambiguous questions.

Data analysis

The data collected was analyzed using the Statistical Package for Social Sciences (SPSS) 21. The study employed descriptive statistics, such as means and percentages, to summarize the socio-demographic characteristics of the participants. Quantitative data were presented using tables and bar charts for clear visualization. Descriptive measures including mean, frequency, percentage, proportion, and standard deviation were used to characterize the data. The Chi-squared test was utilized to assess the significance of data comparisons, indicating significant associations between categorical variables.

RESULTS

We had a 96.25% response rate as 385 of 400 questionnaires were filled and returned

TABLE 1: SOCIO-DEMOGRAPHIC CHARACTERISTICS (385)

Variable	Frequency (N=385)	Percentage (%)	Mean (SD)
Age			21.78 (2.468)
18-20	126	32.7	
21-23	180	46.8	
24-26	60	15.6	
>27	19	4.9	
Gender			
Male	204	53.0	
Female	181	47.0	
Ethnicity			
Igbo	351	91.2	
Yoruba	2	0.5	

Hausa	1	0.3	
Others	31	8.0	
Year of Study			
2 nd Year	93	24.0	
3 rd Year	100	26.0	
4 th Year	58	15.0	
5 th Year	50	13.0	
6 th Year	84	21.0	
Department			
Medicine	371	96.4	
Dentistry	14	3.6	
Marital status			
Single	376	97.7	
Married	8	2.0	
Separated	1	0.3	
Divorced	0	0	
Widowed	0	0	
Religion			
Christianity	378	98.2	
Islam	2	0.5	
African Traditional Religion	1	0.3	
Others	4	1.0	
In-School Place of Residence			
Hostel	237	61.6	
Off-Campus	148	38.4	

The table shows the baseline socio-demographic characteristics of our respondents. Most of our respondents were between the age range of 21-23 (46.8%), Male (53%), Igbo (91.2%), 3rd Year (26%). Majority were single (97.7%), Christians (98.2%), department of Medicine & Surgery (96.4%) and reside in the hostel (61.6%).

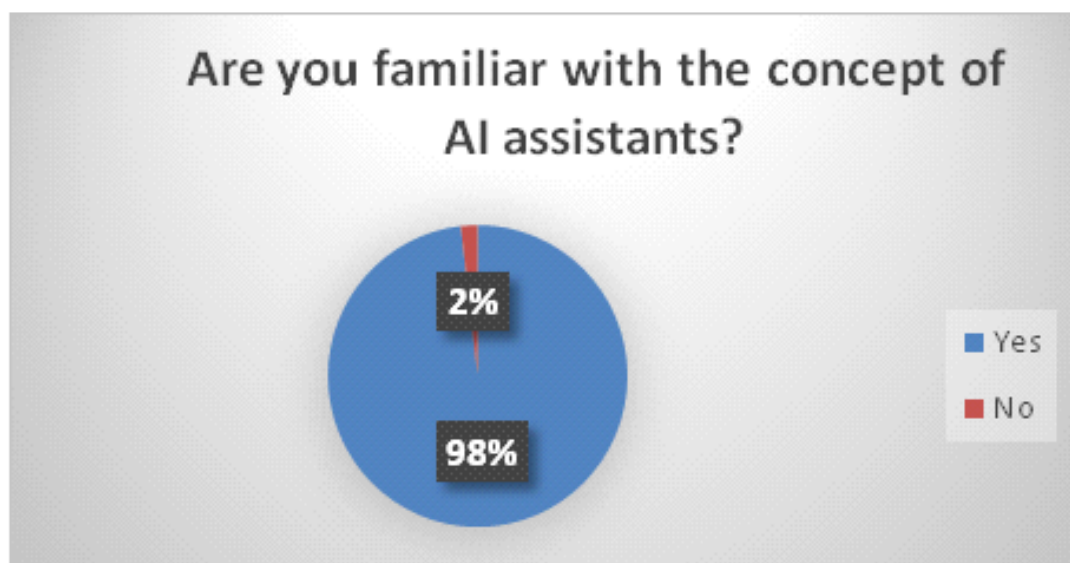
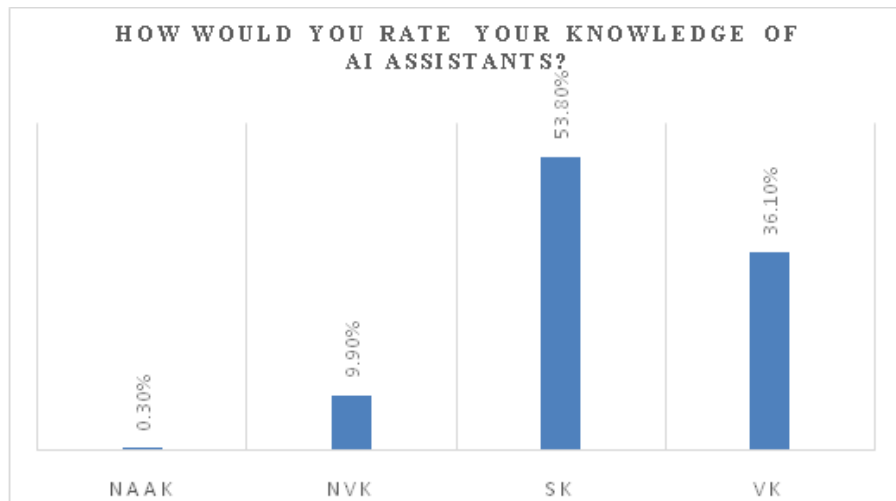


FIGURE 1: Are you familiar with the concept of AI assistants?

This figure shows that 98% of our respondents are familiar with the concept of AI assistants.



VK- Very Knowledgeable
SK- Somewhat Knowledgeable
NVK- Not Very Knowledgeable
NAAK- Not at all knowledgeable

FIGURE 2: How would you rate your knowledge of AI assistants?

This figure shows that majority of our respondents (53.8%) are somewhat knowledgeable of AI assistants.

TABLE 2: KNOWLEDGE AND AWARENESS OF AI ASSISTANTS

Variable	Frequency (N=385)	Percentage (%)	Mean (SD)
How often do you interact with AI assistants?			
Daily	189	49.0	
Weekly	108	28.0	
Monthly	20	5.1	
Rarely	65	16.9	
Never	3	8.0	
Which AI assistants are you familiar with?			
ChatGPT	318	82.6	
Google Assistant	200	51.9	
Siri	93	24.2	
Alexa	35	9.1	
Meta AI	259	67.3	
Snapchat AI	95	24.7	
Others	24	6.2	
How did you learn about AI assistants?			
Social media	263	42.8	
Friends/peers	184	30	
Academic sources	90	14.6	
News/media	62	10	
Other	16	2.6	

The table shows that most of our respondents interact daily with AI assistants (49.1%), are familiar with ChatGPT (82.6%) and learnt about AI assistants through social media (42.7%)

TABLE 3: ATTITUDES AND PERCEPTION TOWARDS AI ASSISTANTS

Question	Strongly agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly disagree (%)
AI assistants are beneficial in medical education	199 (51.7)	154 (40)	29 (7.5)	2 (0.5)	1 (0.3)
I am comfortable using AI assistants for academic or medical purposes	147 (38.2)	157 (40.8)	69 (17.9)	8 (2.1)	4 (1)
AI assistants can improve medical students' efficiency	150 (39)	163 (42.3)	55 (14.2)	16 (4.2)	1 (0.3)
AI can assist in learning complex	168 (43.6)	163 (42.3)	38 (9.9)	12 (3.1)	4 (1)
AI will reduce the need for critical thinking in medical practice	72 (18.7)	134 (34.8)	86 (22.3)	66 (17.2)	27 (7)
AI might compromise patient privacy and confidentiality	56 (14.5)	93 (24.2)	117 (30.4)	85 (22.1)	34 (8.8)

This table shows that majority of our respondents agree that AI assistants are beneficial in medical education (51.7%), are comfortable using AI assistants for academic or medical purposes (40.8%), agree that AI assistants can improve medical students' efficiency (42.3%), can assist in learning complex medical concepts (43.6%) and will reduce the need for critical thinking in medical practice (34.8%).

TABLE 4: CHALLENGES TO THE USE OF AI ASSISTANTS

	Strongly agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly disagree (%)
Lack of access to reliable AI tools	6 (1.6)	181 (47)	74 (19.2)	31 (8.1)	6 (1.6)
Ethical concerns	62 (16.1)	151 (39.2)	101 (26.2)	60 (15.6)	11 (2.9)
Over-reliance on technology	100 (26)	151 (39.2)	79 (20.5)	40 (10.4)	15 (3.9)
Inaccuracy of AI-generated information	147 (38.2)	157 (40.8)	54 (14)	22 (5.7)	5 (1.3)

This table shows that majority of our respondents agree that the challenge to using AI assistants is lack of access to reliable AI tools (47%), ethical concerns (39.2%), over-reliance on technology (39.2%) and accuracy of AI-generated information (40.8%).

TABLE 5: PERCEIVED BENEFITS OF AI ASSISTANTS IN MEDICAL EDUCATION

Question	Strongly agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly disagree (%)
Improved access to information	177 (46)	183 (47.5)	23 (6)	2 (0.5)	0 (0)
Enhanced learning support	150 (39)	200 (51.9)	32 (8.3)	3 (0.8)	0 (0)
Time efficiency	169 (43.9)	185 (48.1)	28 (7.3)	3 (0.8)	0 (0)
Improved understanding of complex topics	173 (44.9)	167 (43.4)	34 (8.8)	5 (1.3)	6 (1.6)

This table shows that majority of our respondents agree that the following are the perceived benefits of AI assistant in medical education; improved access to information (47.5%), enhanced learning support (51.9%), time efficiency (48.1%) and improved understanding of complex topics (44.9%).

TABLE 6A: PURPOSES AND REASONS FOR THE USE OF AI ASSISTANTS

Question	Yes (%)	No (%)
For which purposes do you use AI assistants?	319(82.9)	66 (17.1)
General Knowledge queries	276(71.7)	109(28.3)
Medical information and research	180(46.8)	205(53.2)
Academic writing support	185(48.1)	200(51.9)
Practice and study aids	148(38.4)	237(61.6)
Personal productivity	14 (3.5)	371(96.4)
Which of the following AI assistant have you found helpful?		
ChatGPT	296(76.9)	89 (23.1)
Google Assistant	162(42.1)	223(57.9)
Siri	54 (14)	331 (86)
Alexa	10 (2.6)	375(97.4)
Meta AI	205(53.2)	108(46.8)
Snapchat AI	59 (15.3)	326(84.7)
Others	17 (4.4)	368(95.6)
In which of the following areas have you found AI assistants helpful?		
Study aids	298(77.4)	87 (22.6)
Clinical knowledge enhancement	187(48.6)	198(51.4)
Academic writing and assignment	193(50.1)	192(49.9)
Time management and organization	122(31.7)	263(68.3)
What is your primary motivation for using AI assistants in medical education?		
To enhance learning and understanding	281(73.0)	104 (27)
To save time	199(51.7)	183(48.3)
To access quick answers to complex questions	228(59.2)	157(40.8)
For practice and exam preparation	144(37.4)	241(62.6)
Others	4 (1)	381 (99)
Would you recommend AI assistants to your peers?	370(96.1)	15 (3.9)

This table shows that majority of our respondents use AI assistants for the purpose of general knowledge queries (82.9%), found ChatGPT helpful (76.9%), found AI assistants helpful as study aids (77.4%), have enhancing learning and understanding as the primary motivation for using AI assistants in medical education (73%) and will recommend AI assistants to your peers (96.1%).

TABLE 6B: PURPOSES AND REASONS FOR THE USE OF AI ASSISTANTS

Question	Frequency	Percentage (%)
Do you believe the use of AI in medical education should be promoted?		
Yes	253	65.7
Neutral	113	29.4
No	19	4.9

This table shows that majority of our respondents believe the use of AI in medical should be promoted (65.7%)

TABLE 7: ASSOCIATION BETWEEN SOCIO-DEMOGRAPHIC CHARACTERISTICS AND KNOWLEDGE OF AI ASSISTANTS

Variable	Poor Attitude (%)	Moderate Attitude (%)	Good Attitude (%)	X ² test	P value
Age in years				11.281	0.080
18-20	26 (20.6)	78 (61.9)	22 (17.5)		
21-23	41 (22.8)	99 (55)	40 (22.2)		
24-26	9 (15)	43 (71.7)	8 (13.3)		
>27	3 (15.8)	16 (84.2)	0 (0)		
Gender				4.946	0.084
Male	37 (18.1)	122 (59.8)	45 (22.1)		
Female	42 (23.2)	114 (63)	25 (13.8)		
Ethnicity				7.569	0.271
Igbo	76 (21.7)	209 (59.5)	66 (18.8)		
Yoruba	0 (0)	1 (50)	1 (50)		
Hausa	0 (0)	1 (100)	0 (0)		
Others	3 (9.7)	25 (80.6)	3 (9.7)		
Year of Study				6.164	0.629
2 nd Year	20 (21.5)	56 (60.2)	17 (18.3)		
3 rd Year	28 (28)	56 (56)	16 (16)		
4 th Year	10 (17.2)	38 (65.6)	10 (17.2)		
5 th Year	7 (14)	33 (66)	10 (20)		
6 th Year	14 (16.7)	53 (63.1)	17 (20.2)		
Department				0.131	0.937
Medicine	76 (20.5)	228 (61.5)	67 (18.1)		
Dentistry	3 (21.4)	8 (57.2)	3 (21.4)		
Marital Status				0.861	0.930
Single	77 (20.5)	230 (61.2)	69 (18.3)		

Married	2 (25)	5 (62.5)	1 (12.5)		
Separated	0 (0)	1 (100)	0 (0)		
Divorced	0 (0)	0 (0)	0 (0)		
Widowed	0 (0)	0 (0)	0 (0)		
Religion				9.339	0.155
Christianity	79 (20.9)	233 (61.6)	66 (17.5)		
Islam	0 (0)	1 (100)	1 (0)		
ATR	0 (0)	0 (0)	0 (0)		
Others	0 (0)	2 (50)	2 (50)		
In-School Place of Res.				3.162	0.206
Hostel	42 (17.7)	152 (64.1)	43 (18.2)		
Off-Campus	37 (25)	84 (56.8)	27 (18.2)		

This table shows that there is no significant association between age, gender, ethnicity, year of study, department, marital Status, religion, in-school place of residence and attitude towards AI assistants.

TABLE 7: ASSOCIATION BETWEEN SOCIO-DEMOGRAPHIC CHARACTERISTICS AND ATTITUDE TOWARDS AI ASSISTANTS

Variable	Poor Attitude (%)	Moderate Attitude (%)	Good Attitude (%)	X ² test	P value
Age in years				6.701	0.349
18-20	2 (1.6)	45 (35.7)	79 (62.7)		
21-23	0 (0)	74 (41.1)	106 (58.9)		
24-26	2 (3.3)	22 (36.7)	36 (60)		
>27	0 (0)	6 (31.6)	13 (68.4)		
Gender				1.707	0.426
Male	3 (1.5)	73 (35.8)	128 (62.7)		
Female	1 (0.6)	74 (40.8)	106 (58.6)		
Ethnicity				3.338	0.765
Igbo	3 (0.9)	137 (40)	211 (60.1)		
Yoruba	0 (0)	1 (50)	1 (50)		
Hausa	0 (0)	0 (0)	1 (100)		
Others	1 (3.2)	9 (30)	21 (67.8)		
Year of Study				3.527	0.897
2 nd Year	1 (1.1)	31 (33.3)	61 (65.6)		
3 rd Year	1 (1)	42 (42)	57 (57)		
4 th Year	1 (1.7)	25 (43.1)	32 (55.2)		
5 th Year	0 (0)	20 (40)	30 (60)		
6 th Year	1 (1.2)	29 (34.5)	54 (64.3)		

Department				0.266	0.876
Medicine	4 (1.1)	141 (38)	226 (60.9)		
Dentistry	0 (0)	6 (42.9)	8 (57.1)		
MaritalStatus				4.051	0.399
Single	4 (1.1)	145 (38.6)	227 (60.4)		
Married	0 (0)	1 (12.5)	7 (87.5)		
Separated	0 (0)	1 (100)	0 (0)		
Divorced	0 (0)	0 (0)	0 (0)		
Widowed	0 (0)	0 (0)	0 (0)		
Religion				4.242	0.644
Christianity	4 (1.1)	144 (38.1)	230 (60.8)		
Islam	0 (0)	0 (0)	2 (100)		
ATR	0 (0)	0 (0)	1 (100)		
Others	0 (0)	3 (75)	1 (25)		
In-School Place of Res.				1.838	0.399
Hostel	3 (1.3)	96 (40.5)	138 (58.2)		
Off-Campus	1 (0.7)	51 (34.5)	96 (64.8)		

This table shows that there is no significant association between age, gender, ethnicity, year of study, department, marital Status, religion, in-school place of residence and attitude towards AI assistants.

TABLE 8: ASSOCIATION BETWEEN KNOWLEDGE AND ATTITUDE TOWARDS AI ASSISTANTS

Variable	Poor Attitude (%)	Moderate Attitude (%)	Good Attitude (%)	X ² test	P value
Poor knowledge	1 (1.2)	33 (41.8)	45 (57)	2.742	0 . 6 0 2
Moderate knowledge	2 (0.9)	93 (39.4)	141 (59.7)		
Good knowledge	1 (1.4)	21 (30)	48 (68.6)		

This table shows that there is no significant association between knowledge and attitude towards to AI assistants

DISCUSSION

The findings of this study indicate a high level of familiarity with AI assistants among medical students, with 98% of respondents reporting awareness. This aligns with previous studies that have documented increasing AI awareness among medical students and physicians, reflecting the growing integration of AI in medical education and practice¹⁷⁻²¹. ChatGPT was the most recognized AI tool (82.6%), which is consistent with findings from two similar studies that identified ChatGPT as the most widely used AI assistant in academic and professional settings^{22,24}. Additionally, nearly half of the respondents (49%) reported daily

interactions with AI assistants, and social media (42.8%) was the primary source of AI awareness. This is comparable to a prior research that highlights the role of digital platforms in disseminating AI-related knowledge²⁴.

Regarding attitudes towards AI assistants, most of the respondents perceived them as beneficial in medical education (51.7%), enhancing efficiency (42.3%), and aiding in the learning of complex concepts (43.6%). These positive perceptions align with studies facilitating knowledge acquisition and academic performance among medical students²³⁻²⁶.

However, concerns about over-reliance on AI (39.2%) and potential threats to patient privacy (30.4%) were notable. Ethical concerns surrounding AI use in medicine have been well-documented in previous research, reinforcing the need for clear guidelines on responsible AI adoption^{23,24}. Furthermore, 34.8% of respondents believed that AI might reduce the need for critical thinking, suggesting a cautious approach to its integration in medical education. Similar concerns have been raised in other studies, emphasizing the importance of fostering AI literacy while maintaining strong clinical reasoning skills²⁴.

The major challenge identified in this study included limited access to reliable AI tools (47%), ethical concerns (39.2%), and the inaccuracy of AI-generated information (40.8%). These findings are in line with studies that have highlighted the risks of biased and misleading AI-generated content²³. However, unlike some previous research that identified unreliable internet connectivity as the primary limitation to AI adoption²⁴, our study found that tool reliability and ethical concerns were more pressing issues, this suggests that as AI becomes more integrated into medical education, students are shifting their concerns from accessibility to the quality and reliability of AI-generated information.

In terms of perceived benefits, the study reaffirmed AI assistants' positive impact on medical education, with respondents agreeing that AI assistants improves access to information (47.5%), enhances learning support (51.9%), and increases time efficiency (48.1%). These results are consistent with prior studies that have emphasized AI's role in streamlining learning and clinical decision-making^{24,25}. The findings highlight the transformative potential of AI assistants in resource-limited settings, where access to comprehensive medical literature and expert guidance is often constrained.

Interestingly, no significant associations were found between demographic characteristics and knowledge or attitudes toward AI assistants. This contrasts with a previous study that reported a significant link between awareness of AI and its use in academic learning²⁴. The lack of a clear association in our study suggests that AI familiarity is widespread across different student demographics, with usage patterns likely influenced more by personal preferences and learning styles than by socio-demographic factors.

Most respondents agreed that AI assistants are beneficial in medical education (51.7%), enhance

efficiency (42.3%), and assist in learning complex concepts (43.6%). However, concerns about over-reliance on AI assistants (39.2%) and potential compromises in patient privacy (30.4%) indicate that while AI assistants are perceived as useful, ethical considerations remain. Similar concerns were also reported in similar studies.²³⁻²⁶ The perception that AI assistants might reduce the need for critical thinking (34.8%) also suggests a cautious approach to its use in medical education.

The most significant challenges identified included lack of access to reliable AI tools (47%), ethical concerns (39.2%), and the inaccuracy of AI-generated information (40.8%). Similar concerns were also reported in other studies²³. However, this is different from a few other studies which reported unreliable connectivity as a major challenge to the use of AI assistants²⁴. These barriers highlight the need for improved AI integration strategies, emphasizing accuracy, accessibility, and ethical guidelines.

AI assistants were seen as improving access to information (47.5%), enhancing learning support (51.9%), and boosting time efficiency (48.1%). These findings underscore the transformative potential of AI in medical education, particularly in resource-limited settings where access to up-to-date information is crucial.

No significant associations were found between demographic characteristics acknowledge or attitudes toward AI assistants. Similarly, no significant association was observed between knowledge levels and attitudes. This suggests that AI familiarity and usage are widespread across different student groups, and perceptions of AI are not significantly influenced by demographic differences. However, this is different from other studies which reported a significant association between awareness of AI and the use of AI assistants in learning²⁴.

CONCLUSION

The study highlights the widespread familiarity and use of AI assistants among medical students, with ChatGPT being the most commonly used tool. While AI is widely perceived as beneficial in enhancing learning efficiency, concerns regarding its accuracy, ethical implications, and potential impact on critical thinking remain.

The findings emphasize the need for structured AI integration in medical education, ensuring that AI tools complement rather than replace essential cognitive and ethical reasoning skills.

RECOMMENDATIONS

To maximize the benefits of AI assistants in medical education while addressing the identified challenges, institutions should incorporate AI literacy programs into their curricula. This will enable students to critically evaluate AI-generated information and use these tools effectively. Additionally, there is a need for clear regulatory guidelines at both institutional and national levels to ensure ethical AI usage, particularly in fields like medicine where accuracy and confidentiality are crucial.

Furthermore, AI assistants should be positioned as supplementary learning aids rather than replacements for human decision-making and critical thinking skills. This can be achieved by encouraging students to verify AI-generated information against standard medical sources. By addressing these areas, AI assistants can be effectively integrated into medical education, enhancing learning while mitigating potential risks.

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